# **SOLAR** PRO. Sun power solar customer service

## How do I contact SunPower support?

You can find the Help Center in the menu under your profile in the app. You can also call our support team at SunPower Support 1-800- 377-4480Helpful information about finding additional help if you can't find your answer here.

### Can you finance a solar system with SunPower?

Yes, you can finance a solar system with SunPower. The company offers solar loans with a low annual percentage rate (APR) for U.S. residential customers. Terms vary based on your financial history, but qualified buyers can access a 0% interest loan for 10 years without penalty for prepayment. Is SunPower legit? Yes, SunPower is legitimate.

#### Is SunPower a legit company?

Yes, SunPower is legitimate. SunPower offers a comprehensive line of solar products and services, including solar panels and inverters backed by one of the best warranties in the industry. Authorized dealers aren't available nationwide, and the level of customer support may vary from one installer to another.

## Can you sell a solar system with SunPower?

With a leased system, you may be able to transfer the system to the new owner for a fee or purchase the leased products outright and then proceed with the home's sale. If your lease has expired, SunPower can remove the solar system from your roof before you sell. Can I finance a solar system with SunPower?

#### What do you think about SunPower?

No one,not a single person at SunPower follows through with anything they say they will do. Crookedis the word that is coming to mind when I think about SunPower. Steer clear of Sun Power. They do not care about their customers in my opinion. They only care about collecting money - no service. Switch to solar with a system built for you.

#### What can I do with my SunPower app?

The mySunPower app lets you monitor your system, see your energy savings, contact customer service, pay your bill and adjust settings to meet your energy needs. You can also select from three different storage modes for your SunVault system. What happens to my SunPower solar panels if I sell my home?

By September 20, 2024, SunPower ceased all system support through its mySunPower app, web portal, and customer service phone line (1-800-SUNPOWER), leaving ...

Having trouble with your solar monitoring or internet connection? It's now easier than ever to troubleshoot, receive assistance, or even update a current support case, all within the new Help Center in the mySunPower ® ...

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Once your system is up and running, the SunPower Monitoring System (EnergyLink) gathers data to help you monitor and track your estimated bill savings. If you ...

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Going Solar Billing Account Help Common Homeowner Questions Residential Case Studies Technical Support (Residential) mySunPower Welcome GuideSunpower"s Support and Resources

That"s why SunPower designs all-in-one residential and commercial solutions backed by personal customer service and the industry"s most comprehensive warranty. And ...

We believe that providing exceptional customer service is just as important as producing superior technology. How can we help you today? Check out our Frequently Asked ...

You can check case status, make updates, or contact Customer Care via chat or phone using the Help Center in the mySunPower app. You can find the Help Center in the menu under your ...

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